The best of both worlds: integrating psychological and econometric theories of choice

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### Collaborators

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# Overview

- Random utility models
  - Limitations
- Perceptual choice models
  - Evidence accumulation
  - Strengths
  - Limitations
- Integrating the fields
  - Prior work
  - Limitations
  - New approaches

## **Discrete Choice Experiments**





### Which one do you prefer?





# Utility











#### Utility = 3.5

#### Utility = 0.2

### Utility = 2.5

Utility = 3.1

# Random Utility Models





*t*iPhone



#### Utility = 3.3

Utility = 0.5



Utility = 3.1

Utility = 1.6

Utility = 3.4





#### Random Utility Model

#### What we get

• Observed choices

#### What we *want*

- Willingness to buy
- Preference strength
- "utility"

### Advantages of Random Utility Models



# Statistical Inference

#### BMC Medical Research Methodology

Research article

**Estimating preferences for a dermatology consultation using Best-Worst Scaling: Comparison of various methods of analysis** Terry N Flynn<sup>1</sup>, Jordan J Louviere<sup>2</sup>, Tim J Peters<sup>3</sup> and Joanna Coast<sup>\*4</sup>

BioN

Oper

#### **Table 2: Paired model conditional logit estimates**

|                   | Coefficient | Standard<br>error | 95%<br>Confidence<br>interval |        |
|-------------------|-------------|-------------------|-------------------------------|--------|
| Attribute impacts | _           | _                 | _                             | _      |
| Doctor            | 1.3687      | 0.2011            | 0.9745                        | 1.7628 |
| Convenience       | 0.5060      | 0.1182            | 0.2743                        | 0.7377 |
| Thoroughness      | 0.3710      | 0.1358            | 0.1048                        | 0.6372 |

#### Sophisticated Statistical Frameworks











### Sophisticated Statistical Frameworks



### Sophisticated Statistical Frameworks











# **Perceptual Choice**





# Loudness Pitch **Brightness Motion direction**

 $\bullet$   $\bullet$   $\bullet$ 

#### Not just perception:

Lexical processing Short term memory Simple detection

. . . .

# Small sample = 3 people Large sample = 100 people

# Small sample = 3 people Large sample = 100 people

# Few decisions = 100 trials Many decision = 10,000 trials



#### **Decision Time**

Stone (1960): Random walk

Laming (1968): Random walk + variance in initial evidence

- Vickers (1970): Accumulator model
- Ratcliff (1978): Random walk + variance in drift rate
- Ratcliff & Rouder (1998): RW with variance in drift and initial evidence
- Smith & van Zandt (2000): Time-varying accumulator model
- Usher & McClelland (2001): Leaky, competing accumulator model
- Ratcliff & Teurlinckx (2002): RW with the lot
- Brown & Heathcote (2005,2008): Ballistic accumulators
- Wagenmakers et al. (2007): Simplified random walk (EZ)



### Evidence Accumulation Model

#### What we get

- Observed choices
- Response times
- Possibly neural measurements too

#### What we *want*

- Latent cognitive processing
- How are decisions made?
- What influences them?
- What causes variability?

#### Linear Ballistic Accumulator Model

LBA: Brown & Heathcote, 2008, *Cognitive Psychology* 

Turner, Sederberg, Brown, & Steyvers, 2013, A Note on Efficiently Sampling from Distributions with Correlated Dimensions. *Psychological Methods*.

Donkin, Brown, & Heathcote, 2011, Drawing conclusions from choice response time models: a tutorial using the LBA. *Journal of Mathematical Psychology*.









#### RT = (threshold – start) ÷ (drift)









The CDF for first passage times on a single accumulator is:

$$F_{i}(t) = 1 + \frac{b - A - tv_{i}}{A} \Phi\left(\frac{b - A - tv_{i}}{ts}\right) - \frac{b - tv_{i}}{A} \Phi\left(\frac{b - tv_{i}}{ts}\right) + \frac{ts}{A} \phi\left(\frac{b - A - tv_{i}}{ts}\right) - \frac{ts}{A} \phi\left(\frac{b - tv_{i}}{ts}\right)$$

The associated PDF is:

$$f_i(t) = \frac{1}{A} \left[ -v_i \Phi\left(\frac{b - A - tv_i}{ts}\right) + s\phi\left(\frac{b - A - tv_i}{ts}\right) + v_i \Phi\left(\frac{b - tv_i}{ts}\right) - s\phi\left(\frac{b - tv_i}{ts}\right) \right]$$
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For any number of choice alternatives, joint density is:

$$\operatorname{PDF}_{i}(t) = f_{i}(t) \prod_{j \neq i} (1 - F_{j}(t))$$



The density function for choice *i* reaching threshold at time *t*. The probability that choice *j* has not reached threshold by time *t*.

#### Open Source Software – Multi-platform, multi-language, flexible and general.

http://newcl.org/Brown

R, Matlab, MS Excel, Python.

## Strengths of Perceptual Choice Models

- Predict and understand response times
  - These are becoming ubiquitous, and often wasted
- Detailed and carefully grounded neurophysiological links
  - Structural and functional
- A cognitive process-level account
  - E.g. balancing speedy vs. careful decisions
- Access to some otherwise-difficult quantities
  - E.g. variance parameters, timing parameters

## **Response Time**



## Speed-Accuracy Tradeoff

- Ubiquitous
- Important
- Neural basis well understood
- Confounds experiments!





## Faster, but less carefully



## Slower and more carefully



# **Detailed Neural Links**

- Shadlen, Newsome, Britten, et al.
- Schall, Palmeri, Logan, et al.
- Forstmann, Wagenmakers, et al.
- Serences, Boynton, et al.
- Bogacz, McClelland, Usher, et al.

#### Response of Neurons in the Lateral Intraparietal Area during a Combined Visual Discrimination Reaction Time Task

Jamie D. Roitman<sup>1</sup> and Michael N. Shadlen<sup>2</sup>



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#### **Neural Mechanisms of Speed-Accuracy Tradeoff**

Richard P. Heitz and Jeffrey D. Schall

In humans, that would be done without the needles & surgery.

Typical LBA Example with Perceptual Choice (no surgery!)

Tiffany Ho, John Serences (UCSD) Myself and Pete Cassey (U. Newcastle)







Group-level distribution parameters subject to *informative* priors

Person-specific parameters drawn from group-level distributions

LBA Distribution,
parameters particular to person.

Do groupelevel cognitive processes differ between depressed and control populations? Whichontrol processes, and by how much do they differ?mple

Quantitative measurement of individual participants' cognitive processes. Which of these are associated with psychological symptoms, or with lifestyle impacts?

How do the cognitive processes associate with neurophysiological measurements from these people? Decision 60 Eye movement planning and "inhibition of return" (Farrell & Ludwig, 2009)

Executive control, and attentional filtering (Parris et al. 2012)

Effects of pre-cue and biasing information (Serences et al. 2013)

Neurobiological network effects in ageing (Forstmann et al., 2011)

Neurobiological accounts of decision urgency (Forstmann et al., 2008, 2010)

### THE BEST OF BOTH WORLDS

## Integrating Consumer and Perceptual Choices

### OPTION 1: DEVELOP A NEW EVIDENCE ACCUMULATION MODEL

Extend an accumulator model e.g. leaky competing accumulator model: Usher, McClelland, et al.

**Extend a random walk model** e.g. Decision Field Theory: Busemeyer, Townsend, Diederich et al.

### OPTION 2: EXPLOIT THE R.U.M. LINK WITH HORSE RACE MODELS

Vandekerckhove, Tuerlinckx, & Lee (2011).

van der Maas, Molenaar, Maris, Kievit & Borsboom (2011).

Tuerlinckx & De Boeck (2005).

#### **OPTION 3: A WHOLE NEW APPROACH**

#### Diederich's 2N-ary choice tree model

### LIMITATIONS

OPTION 1: Intractable, statistical inference very difficult, individual-person analysis difficult, require many choices.

OPTION 2: Incomplete account of response times, under-specified link with neurobiology, some limited to binary choices.

OPTION 3: Could be great!

## **OPTION 4: USE THE LBA**

Hawkins, Marley, Heathcote, Flynn, Louviere, & Brown (in press). Integrating cognitive process and descriptive models of attitudes and preferences. *Cognitive Science* 

# Why? Part 1.

- Evidence accumulation models have the advantages above:
  - Neurobiological underpinnings.
  - Process-level interpretation.
  - Accounts for response times.
- But, there are many evidence accumulation models.

# Why? Part 2.

- Why LBA?
  - Tractable.
  - Flexible. Combine evidence accumulators in complex ways, to model real choices, and tricky decision rules.
  - Powerful and practical estimation methods, including maximum likelihood and hierarchical Bayesian methods.

# Challenges

?

Perceptual Choice

Mean RT: 600-900msec

Hundreds or thousands of decisions per person.

**Consumer Choice** Mean RT: Seconds or Minutes

Dozens of decisions per person. At the most.

Accurate time measurement.

Fully factorial, small design.

Sub-factorial designs.

## LBA for Consumer Choice



## LBA for Consumer Choice

One accumulator per choice option

Fastest Finishing Accumulator = Chosen Option





### Drift Rate = Utility

### Start point = Bias

### Threshold = Urgency

Also: non-decision timing, two variance parameters.

#### BMC Medical Research Methodology

#### Research article



oMed Central

#### **Estimating preferences for a dermatology consultation using Best-Worst Scaling: Comparison of various methods of analysis** Terry N Flynn<sup>1</sup>, Jordan J Louviere<sup>2</sup>, Tim J Peters<sup>3</sup> and Joanna Coast<sup>\*4</sup>

#### EPIDEMIOLOGY AND HEALTH SERVICES RESEARCH DOI 10.1111/j.1365-2133.2006.07328.x

#### Preferences for aspects of a dermatology consultation

J. Coast, C. Salisbury,\* D. de Berker,† A. Noble,\* S. Horrocks,‡ T.J. Peters\* and T.N. Flynn§

Health Economics Facility, Health Services Management Centre, University of Birmingham, 40 Edgbaston Park Road, Birmingham B15 2RT, U.K. \*Department of Community Based Medicine and §MRC Health Services Research Collaboration, University of Bristol, Bristol, U.K. †Bristol Dermatology Centre, Bristol Royal Infirmary, Bristol, U.K.

‡Faculty of Health and Social Care, University of the West of England, Bristol, U.K.

| Best<br>thing | The appointment with the specialist   | Worst<br>thing |
|---------------|---|----------------|
|               | You will have to wait one month for your appointment  |                |
|               | Getting to your appointment will be difficult and time-consuming  |                |
|               | The consultation will be as thorough as you would like  |                |
|               | The specialist is in a team led by an expert who has<br>been treating skin complaints full-time for at least 5<br>years |                |

#### Largest 1 Largest 2 Largest 3 Largest 4



Smallest 1  $\bigcirc$ 





## LBA Variant 1: Ranking Model


## LBA Variant 1: Ranking Model One accumulator per choice option Fastest = Best Option, Slowest = Worst Option Threshold (b) Worst Best (fastest) (slowest) Decision time

### LBA Variant 2: Sequential Model

Two separate races: for "best", for "worst":



## LBA Variant 2: Sequential Model

Two separate races: for "best", for "worst": Best race according to utility. Worst race according to 1/utility. Race for best Best (fastest Race for worst Worst fastest

## LBA Variant 2: Sequential Model

Two separate races: for "best", for "worst": Best race according to utility. Worst race according to 1/utility. Race for best Best (fastest Race for worst Worst fastest

What if the same accumulator wins both races?

# LBA Variant 3: Enumerated Model

### For N choice options, use N\*(N-1) accumulators. Each corresponds to a best-worst **pair.**



# LBA Variant 3: Enumerated Model

For N choice options, use N\*(N-1) accumulators. Each corresponds to a best-worst **pair.** 

Speed of accumulator {*best=i,worst=j*} is given by the ratio of utilities: **v**<sub>i</sub> / **v**<sub>i</sub>



## Easy Maths

For a single accumulator *i* finishing times have density  $f_i$  and cumulative distribution  $F_i$ .

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The associated PDF is:

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# Easy Maths

For a single accumulator *i* finishing times have density  $f_i$  and cumulative distribution  $F_i$ .

All the combinations are easy too, because the accumulators are independent.

Likelihood of accumulators *i* and *j* finishing at times *s* and *t* is  $f_i(s)f_i(t)$ 

Probability of accumulator k finishing after time t is  $1-F_k(t)$ 



















**Rectangle Area in Pixels** 

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### LBA's Drift Rates are proportional to R.U.M.'s Estimates



Journal of Mathematical Psychology 56 (2012) 24-34



#### Models of best-worst choice and ranking among multiattribute options (profiles)

A.A

| Marley <sup>a,</sup> , D. Piniens <sup>o</sup> | Phone 1                              | Phone 2                            | Phone 3                                  | Phone 4                                  |
|--|--------------------------------------|------------------------------------|--|--|
| <u>Phone Style</u>                             |                                      |                                    |  |  |
|  | Clam or flip phone                   | Candy Bar or                       | Swivel flip                              | PDA phone with                           |
|  |                                      | straight phone                     |  | touch screen<br>input                    |
| Handset Brand                                  | A                                    | в                                  | c  | D  |
| Price  | \$49.00                              | \$199.00                           | \$249.00                                 | \$129.00                                 |
| Built-in Camera                                | No camera                            | 5 megapixel<br>camera              | 2 megapixel<br>camera                    | 3 megapixel<br>camera                    |
| <u>Wireless Connectivity</u>                   | No Bluetooth or<br>WiFi connectivity | Bluetooth and WiFi<br>connectivity | WiFi connectivity                        | Bluetooth<br>connectivity                |
| <u>Video Capability</u>                        | No video recording                   | Video recording<br>(up to 1 hour)  | Video recording<br>(more than 1<br>hour) | Video recording<br>(up to 15<br>minutes) |
| Internet Capability                            | Internet Access                      | Internet Access                    | No Internet<br>access                    | No Internet<br>access                    |
| Music Capability                               | No music<br>capability               | MP3 Music Player<br>only           | FM Radio only                            | MP3 Music Player<br>and FM Radio         |
| Handset Memory                                 | 64 MB built-in<br>memory             | 2 GB built-in<br>memory            | 512 MB built-in<br>memory                | 4 GB built-in<br>memory                  |

### LBA's Drift Rates are proportional to R.U.M.'s Estimates



# So Why Bother?

- Replacing R.U.M. with LBA has only those advantages detailed before:
  - Neurobiological underpinnings.
  - Process-level interpretation.
  - Accounts for response times.
- Maybe also ...
  - Easier communication with stakeholders.
  - Estimate variance & bias parameters.





Remember:

Best race according to utility. Worst race according to 1/utility.

Test by nested model comparison (using LR test, or BIC, or even Bayes Factors)





Best race according to utility. Worst race according to 1/utility.

| Best<br>thing | The appointment with the specialist   | Worst<br>thing |
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Participants Sorted on Data

Proportion of Best-First Responses



Mixture Model? Some complicated race? Some complicated decision rule?

## A parallel race



### A parallel race

The probability of a choice of the option x as best at time t and option y as worst at time r, where no constraint exists between t and r, is given as the product of the individual likelihoods of the best and worst races,

$$bw_X(x,t;y,r) = b_x(t) \prod_{z \in X - \{x\}} (1 - B_z(t)) \cdot w_y(r) \prod_{z \in X - \{y\}} (1 - W_z(r))$$







Response Time (seconds)

# Conclusions

Random utility models have some limitations.
But these are often not problematic.

 The link between the horse-race and R.U.M. can be updated, using a modern evidence accumulation model – the linear ballistic accumulator.
## Conclusions

- Swapping RUM for LBA:
  - Keeps statistical tractability.
  - Does not change existing conclusions.
  - Provides a cognitive process account.
  - Brings neurophysiological detail & structure.
  - Accounts for response time data.

## Conclusions

- Response time data:
  - Should *never* be considered in isolation!
  - Can answer cognitive questions.
  - Allow bias and variance parameters to be measured.

## Conclusions

- In our consumer-choice applications so far:
  - Best-worst scaling and best-worst selection are consistent with best-only.
  - The most plausible cognitive account assumes parallel races for best and for worst choices.
  - The same modelling framework has worked for perceptual choices (rectangles), consumer choices (phones) and health choices (dermatologists).

## end